For further advice either speak to the nurse looking after you or contact Infection Prevention and Control Team on 01502 445251

Compliments, comments, concerns or complaints

Patient Liaison may be the best starting point if you have a question or concern about the NHS. If you would like to find an NHS dentist, know where your nearest doctor is or talk through a problem you have had with a service, you can contact the PALS service.

To contact Patient Liaison Manager:
Call 01502 718666
Monday to Friday,
Email: ECCH.patientliaison@nhs.net
Or write to:
Patient Liaison Manager
ECCH
1 Common Lane North
Beccles, Suffolk NR34 9BN

If you would like this leaflet in large print, audio cassette, Braille or in a different language please contact Andrea Dawson on 01502 718600 or Email: ecch.enquiry@nhs.net

Norovirus (Winter Vomiting)

Patient information leaflet

Produced by East Coast Community Healthcare Infection, Prevention and Control Team
First issued: July 2014 reviewed February 2016
What is Norovirus?
Norovirus is an intestinal illness caused by a virus known as Norwalk-like. Sometimes this condition is referred to as “winter vomiting” due to its seasonality and typical symptoms. However, it can occur at any time of the year.

What are the signs and symptoms
Symptoms often begin with the sudden onset of nausea followed by projectile vomiting, watery diarrhoea and stomach cramps. However, not all of those infected will experience all of these symptoms. Some people may also have a raised temperature, headaches and aching limbs. Symptoms usually start around 12 to 48 hours after becoming infected. Symptoms will last for 12 to 60 hours. Most people make a full recovery within 1-2 days, however some people (usually the very young or elderly) may become very dehydrated and require hospital treatment.

How do I prevent the spread?
Good hand washing is the single most important infection prevention and control measure. Especially after using the toilet.

Clothing, bed linen, towels etc. should be washed at 60°C or above if possible or at 40°C using washing powder that contains bleach in order to destroy norovirus.

Cleaning around the home should be carried out with a disinfectant.

Particular attention should be given to:
- Washbasins
- Baths
- Toilet seat and handles
- Showers
- Any surface which comes into contact with the hands e.g. door handles, telephones, keyboards.

It is important to use a clean cloth each time to prevent surface being re-infected.
- Disposable cleaning cloths
- Or washing the cloth at 60°C or above

Also:
- Do not visit anyone whilst you have symptoms
- Ask your friends and family not to visit whilst you are feeling unwell.
- Do not serve food to other people whilst you have symptoms of vomiting and/or diarrhoea, and for at least 48 hours after your symptoms have ceased.
- Children must not return to school/nursery and adults not return to work until 48 hours have passed since the last episode of diarrhoea or vomiting.

What is the treatment for Norovirus?
There is no specific treatment for norovirus apart from letting the illness run its course. It is important to drink plenty of fluids to prevent dehydration.

Can Norovirus be spread to other people?
Yes. Once you have the virus, it will start to be excreted in your faeces a few hours before you have any symptoms. Therefore, you are infectious and can pass it onto other people before you feel ill. It will continue to be excreted for up to 10 days, although you are most infectious between 24 and 72 hours after you have been exposed to the virus.

Are there any long term effects from having Norovirus?
No. There are no long term effects from contracting Norovirus. However you do not build up any immunity to Norovirus so therefore you can contract it more than once.